



Phone: 1-800-575-4401
Fax: 1-800-915-5501

4100 Appalachian Way, Knoxville, TN 37918

Product Complaint Form

THIS IS NOT AN RGA. This must be filled out and submitted in order to receive an RGA#. An RGA# is required on ALL returns. A copy of this Product Complaint Form and a copy of the RGA must be sent with ALL returns in order to better evaluate and track the product. Please contact our customer service department to obtain an RGA#.

Company Name: _____ Contact: _____

Address: _____

Phone#: _____ Fax#: _____ Email: _____

BRAXTON-BRAGG Product Information

Part#: _____ Serial#: _____ RGA#: _____

Product Usage Information

Manufacturer of Tool: _____ Model#: _____

Total Life of Product: _____ RPM Setting: _____

Linear Feet Worked: _____ Length of Time Used: _____

Material Cut			Thickness of Material			Water Used?	
Granite	Marble	ES	4cm	3cm	2cm	yes	no
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Name of Material Cut: _____

Problem Description: _____

PLEASE RETURN THIS FORM WITH YOUR PRODUCT

Ship returns to: 4100 Appalachian Way , Knoxville, TN 37918

Thank you for your assistance.

Upon examination of the product, you will be contacted with our findings.